



REPUBLIC OF MAURITIUS

Ministry of Agro-Industry, Food Security, Blue Economy and
Fisheries (Agro-Industry and Food Security Division)
Division of Veterinary Services
Agricultural Services – Réduit

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**Guidelines for Importation of either Frozen/Chilled/Canned/Dried Meat & Meat Products
or Animal Feed/Pet Food or Honey or other products of animal origin not meant for
human consumption**

PART A: REGISTRATION

- (1) Letter for requesting registration to the Principal Veterinary Officer should be made in writing and should to be submitted to the Registry Trade Unit- Import, Division of Veterinary Services (DVS), Réduit from prospective importers.
- (2) Importer is requested to submit the following documents together with the letter before further consideration:
 - a. Business Registration Card
 - b. Certificate of Incorporation from Registrar of Companies
 - c. Full address and contact details of Company/Cold/Chilled/Store Room
 - d. Capacity of Cold/Chilled/Store Room
 - e. Distribution facilities (Refrigerated vehicles etc).
 - f. Food Handlers' Certificate - from Ministry of Health & Quality of Life
 - g. Details of the exporting Company:
 - Name, address and approval number
 - Details on the product being imported
 - A copy of the registration certificate issued to the company by the Veterinary Authority of the exporting country
 - A copy of the registration of each product being imported with the authorities and whether the concerned products are being sold freely in the country of export and the brand name.
- (3) After reception of this letter and associated documents, an application form will be sent to the importer which needs to be duly filled in submitted to the DVS.
- (4) The documents will be assessed after which a request for further information/documents may be made if necessary. If satisfactory, the importer will be contacted and inspection will be arranged and carried out at the cold storage facility/warehouse.
- (5) If the inspection is found to be satisfactory, only then registration will be considered. If non-compliance issues are observed, recommendations will be made and only when all corrective actions are taken to the satisfaction of the DVS, registration will be considered.
- (6) A sample of the products that the Company intends to import should be submitted to the DVS.

- (7) An email/letter will be sent by the DVS to the importer to confirm registration together with a registration number.
- (8) After that importer can start procedures for registration with the Mauritius Network Services (MNS) and apply online for the **importation of meat and meat products or animal feed/pet food or other products of animal origin not meant for human consumption. Import is allowed only for approved products from approved countries by the DVS.**
- (9) Kindly note that prior to the import of any consignment, an application for an import permit should be made and only after approval of the permit by DVS, the consignment can be imported.
- (10) At time of application of import permit, the technical details (product specifications, mode of consumption, etc) should be attached and brand name mentioned in description.
- (11) Application for registration of a company is processed only after all required documents have been submitted to the satisfactory of the DVS.

PART B: CLEARANCE AT ARRIVAL

For meat and meat products/honey:

- (1) One week prior to arrival, an application for clearance should be made by filling in the Veterinary Entry Document (VED), a copy of which is available at the DVS.
- (2) The VED should then be submitted in 2 copies together with the original of the International Veterinary Certificate, copy of the Import Permit, Airway Bill/Bill of Lading, Invoice and Packing List.
- (3) The VED and associated documents are verified and if in order, clearance is given on the VED itself which should then be presented to Customs. After clearance from Customs and Ministry of Health, products can then be sold.
- (4) If there are any issues with respect the documents submitted, the products shall not be released and shall be kept on hold until all documents/required tests are submitted to the satisfaction of the DVS.
- (5) Payment should made at the time of issue of VED.
- (6) At arrival of the first three consecutive consignments of the products, samples will be taken for inspection and testing.
- (7) The DVS reserves the right to take representative samples of the imported product for testing and analysis as it may deem necessary.

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- (8) For products that have been kept on hold and where testing is required, release is only effected after results of tests are found to be satisfactory.

For Animal Feed/Pet Food

- (1) Request for clearance should be made online on Trade Link(MNS)

Please note:

Contact person: Dr. B.D.Mungur, Senior Veterinary Officer

Email address: meatimport@govmu.org

Phone No: 454-1016

